

# MCIR Modernization: Frequently Asked Questions (FAQ)

## GENERAL INFORMATION

### What is MCIR Modernization?

The Michigan Department of Health and Human Services (MDHHS) is implementing an advanced Immunization Information System (IIS) to modernize the Michigan Care Improvement Registry (MCIR). This project will enhance the platform's functionality, improve user experience, ensure compliance with evolving requirements, and maintain its secure and accessible design.

### Why is modernization necessary?

The current MCIR system has successfully served Michigan for over 20 years, establishing itself as a leader among IIS platforms. However, advancements in technology, growing user needs, and updated regulatory standards require an upgrade to ensure continued efficiency, security, and accessibility for immunizing providers, schools, childcare centers, local health departments, and healthcare organizations across the state.

## PROJECT TIMELINE AND UPDATES

### What is the timeline for MCIR Modernization?

MCIR Modernization will be completed in phases:

- Thorough user acceptance testing will occur in mid-2025 into early 2026.
- Comprehensive education and training are scheduled for the first quarter of 2026.
- Go-live date to transition to the new IIS will occur in 2026.

### How will updates on the project be communicated?

MCIR Modernization updates will be shared through the following channels:

- Emails to partners and stakeholders.
- MCIR Modernization Project webpage: [www.mcir.org/modernization](http://www.mcir.org/modernization).
- MCIR Education and Training Team Newsletter.
- Current and ongoing MDHHS meetings with stakeholders and partners.

For questions or concerns email [MDHHS-MCIRTransition@michigan.gov](mailto:MDHHS-MCIRTransition@michigan.gov).

## IMPACT ON USERS

### **Will my data from the current system be migrated to the new system?**

Yes, data from the current MCIR system will be securely migrated to the new system to ensure a seamless and complete transition for users.

### **Will training be provided for the new system?**

Yes, comprehensive training and education plans are in the works. Training will be delivered through a variety of formats designed to support different learning needs and workflows. Users will have access to self-paced courses in the Learning Management System (LMS) that cover key concepts and system functionality, along with downloadable Quick Reference Guides (QRGs) for just-in-time support during day-to-day tasks. In addition, Virtual Instructor-Led Trainings (VILTs) will be offered to provide guided walkthroughs, live demonstrations, and opportunities to ask questions and learn from MCIR subject matter experts.

## SECURITY AND COMPLIANCE

### **Will the modernized system comply with federal regulations?**

Yes, the new system is fully compliant with the CDC Immunization Information System functional standards, as well as state and federal accessibility requirements.

### **How can stakeholders provide input regarding the MCIR Modernization project?**

Stakeholders and partners are encouraged to provide feedback through meeting spaces, connecting with their regional MCIR and MDHHS IIS representatives, through surveys and focus groups. Details on upcoming opportunities to participate will be shared via [www.mcir.org/modernization](http://www.mcir.org/modernization).

### **Who should I contact with questions or concerns?**

Send questions or concerns about the MCIR Modernization Project transition to [MDHHS-MCIRTransition@michigan.gov](mailto:MDHHS-MCIRTransition@michigan.gov).

## STC|ONE FUNCTIONALITY

### **What are the benefits of a multi-tier structure?**

The new IIS will transition from a one-tier (flat) organizational structure to a multi-tier model, bringing significant benefits to users and administrators alike. This enhanced structure allows for greater flexibility in managing complex provider networks—such as large health systems, pharmacies, and school districts—by grouping related sites under a parent organization. It

streamlines oversight, improves data integrity, simplifies user access management, and enables more accurate reporting across tiers. Ultimately, this shift supports a more scalable, organized, and user-friendly system that better reflects the realities of today's healthcare landscape.

### **What is an IIS Consortium?**

An IIS consortium is a collaborative group of states and jurisdictions that use the same Immunization Information System (IIS) platform and work together to improve it. As an STChealth client and partner, Michigan will join the longest-running IIS User Consortium in the country—active for over 18 years. This community gives Michigan immediate access to a nationwide network of immunization and IIS managers to share ideas, collaborate on solutions, leverage collective funding, and align with national and federal public health goals, including the National IIS Strategic Plan.

### **Will the new IIS have Vaccine Forecasting?**

STC|ONE includes built-in vaccine forecasting, also known as clinical decision support. This feature automatically places patients on the correct immunization schedule and displays the recommended dates for their next doses. It accounts for completed, overdue, and aged-out vaccine groups—helping providers make quick, accurate vaccination decisions at the point of care.

*This FAQ document will be updated regularly to address new questions and provide the latest information about the MCIR Modernization Project.*