

Clear Browser Data:

Clear Cookies and Cache in a Web Browser

If you are experiencing MCIR system errors, technical problems, or network connectivity issues, clearing your web browser's cookies and cache may resolve them. Due to frequent browser changes, the links below direct to the web browsers' own guides for the most up-to-date information.

Please contact your IT department for assistance with web browser issues. The MCIR Help Desk is unable to assist with general technical issues.

Google Chrome:

[Google Chrome - Clear Cache and Cookies Guide](#)

Microsoft Edge:

[Microsoft Edge - How to Manage and Clear Your Cache and Cookies](#)

Mozilla Firefox:

[Mozilla Firefox - How to Clear the Firefox Cache](#)

Apple Safari - iPhone or iPad:

[Safari - Clear the History, Cache, and Cookies from Safari on Your iPhone or iPad](#)

Apple Safari – Mac:

[Safari - Clear Cookies in Safari on Mac](#)